

Managing & Leading Remote Teams [click for video summary](#)

Develop the essential skills to make remote teams successful and able to rise to the challenge of working collaboratively when separated.

What's it all about?

Business transformations (and factors beyond control of the organisation) often involve changes to working patterns and the development of geographically dispersed teams. Managing teams that work remotely needs a different approach from managing those working in the same building. The focus of management and leadership needs to become more about facilitating the team's effectiveness through correctly targeted communication and an ability to manage the attitude and mind-set of remote workers.

Course Content

Building and maintaining high performance of remote teams

- What are the unique challenges presented by leading a remote team?

What kind of workforce are you managing?

- Are you managing workgroups or teams? Do you know the difference?

Two key team relationship factors

- The importance of building trust and team identity

Contributing to a productive, outcome focused mind-set

- Factors of motivation and engagement. Using the right technology and approaches for team communications

The profile of an effective 'remote team manager'

- What actions and priorities do effective remote managers focus on?
- What are the key qualities and responsibilities of remote managers?

Remaining vigilant

- Recognising and managing signs of stress

Bringing it all together

- Review of key learning points, top tips and personal action plan

Key benefits

Understand the essential skills required to make remote teams successful.

Define what remote teams require as a base for sharing knowledge and completing tasks.

To have explored the background issues that affect remote teams and know how to respond to these.

Appreciate the impact of team members feeling isolated or less valued than site based colleagues.

Know how to adapt management and leadership style to best effect when managing remote teams.



Who should attend?

This workshop is for managers who are (or are soon to be) responsible for the work of geographically dispersed teams.

